

Domestic-Violence Services & Supports in the Hunter Region (NSW)



Printable Information Resource [Updated 05/01/2026]

Information – *All services listed are free, confidential, and available to women and children experiencing domestic or family violence.*

24/7 Crisis & Statewide Services (Available in the Hunter)

NSW Domestic Violence Line

1800 65 64 63

Crisis counselling, safety planning, emergency accommodation.

Link2Home (Homelessness & Crisis Accommodation)

1800 152 152

Access to refuges and safe housing across the Hunter.

1800RESPECT

1800 737 732

24/7 counselling, online chat, safety planning.

Hunter-Based Domestic-Violence Services

Newcastle & Lake Macquarie

Jenny's Place (Newcastle)

- Crisis refuge for women & children
- DV Resource Centre (casework, safety planning, court support)

Phone: (02) 4927 8529

Website: <https://www.jennysplace.org/>

Nova for Women and Children (Newcastle/Lake Macquarie)

- Crisis accommodation
- Outreach case management

- Transitional housing
Phone: (02) 4023 5620
Website: <https://www.novawomen.org.au/>

Carrie's Place (Maitland & Lower Hunter)

- DV case management
- Court support
- Housing assistance
Phone: (02) 4934 2585
Website: <https://www.carriesplace.org.au/>

Maitland, Cessnock & Lower Hunter

Maitland Women's Refuge (via Carrie's Place)

Safe accommodation for women and children escaping violence.

Phone: (02) 4934 2585

Cessnock Domestic Violence Support (via Samaritans)

- Case management
- Safety planning
- Housing support
Phone: (02) 4993 3400
Website: <https://www.samaritans.org.au/>

Port Stephens

Port Stephens Family & Neighbourhood Services (PSFaNS)

- DV casework
- Safety planning
- Children's support
Phone: (02) 4987 1331
Website: <https://www.psfans.org.au/>

Tomaree Neighbourhood Centre

- DV support
- Emergency relief
Phone: (02) 4984 6220

Upper Hunter (Singleton, Muswellbrook, Scone)

Upper Hunter Homeless Support (UHHS)

- DV crisis accommodation

- Outreach support
Phone: (02) 6542 5051
Website: <https://www.uhhs.org.au/>

Singleton Family Support Service

- DV case management
- Parenting support
Phone: (02) 6572 4288

Upper Hunter Community Services (Muswellbrook)

- DV support
- Safety planning
Phone: (02) 6542 3555

First Nations Domestic-Violence Services (Hunter)

Warlga Ngurra Women & Children's Refuge (Newcastle)

- Aboriginal-run refuge
- Cultural support
- Case management
Phone: (02) 4962 5722

Awabakal Aboriginal Medical Service

- Social & emotional wellbeing support
- DV referrals
Phone: (02) 4918 6400
Website: <https://www.awabakal.org.au/>

Yerin Eleanor Duncan Aboriginal Health Centre (Central Coast, supports Hunter women)

Phone: (02) 4351 1040

Legal & Court Support (Hunter Region)

Women's Domestic Violence Court Advocacy Service (WDVCAS – Hunter)

- Court support
- ADVO help
- Safety planning
Phone: 1800 938 227
Local office (Newcastle): (02) 4927 8529

Hunter Community Legal Centre

- Free legal advice for DV, family law, tenancy

Phone: (02) 4040 9121

Website: <https://www.hunterclc.com.au/>

Legal Aid NSW – Newcastle Office

Phone: (02) 4929 5482

Website: <https://www.legalaid.nsw.gov.au/>

Children & Young People

Samaritans Early Intervention & Youth Services

Phone: (02) 4960 7000

Headspace (Newcastle, Maitland, Lake Macquarie)

Mental-health support for young people affected by DV.

Website: <https://headspace.org.au/>

Counselling & Trauma Support

Samaritans Counselling Services

Phone: (02) 4960 7000

Relationships Australia – Hunter Centres

Phone: 1300 364 277

Website: <https://www.relationshipsnsw.org.au/>

Victims Services NSW

- Counselling
- Financial support
- Safety planning

Phone: 1800 633 063

Website: <https://www.victimsservices.justice.nsw.gov.au/>

Disclaimer The information and resources on this website have been developed by peer parents from Family Inclusion Strategies Hunter (FISH) to provide general guidance and support for families navigating the child protection system. ***They are not intended to be a substitute for professional legal advice. Every family's circumstances are different, and we strongly encourage you to seek independent legal advice (and other professional support where needed) about your specific situation.*** We aim to keep our information accurate and up to date. However, child protection policies, procedures, and practices can change, and information may become outdated over time. If you notice anything that appears incorrect, unclear, or out of date, please contact us so we can review and update it.

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